

WINDOW COVERINGS

Warranty Information

ITEMS COVERED BY LIFETIME LIMITED WARRANTY

All Habitat window covering products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product. This warranty includes:

- All internal mechanisms
- All components and brackets

Exceptions to this warranty include:

- 10 years on operational cords from the date of purchase
- 5 years on all HabiTouch Automation components from the date of purchase
- **Any product installed in exterior applications**
- 90-Days on Mirage Retractable Screens from the date of manufacture. Screen fabric not warranted.

Note: Repairs and/or replacements will be made with like or similar parts or products

ITEMS NOT COVERED BY LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear
- Abuse, accidents, misuse, alterations to the product or safety devices, removal of safety devices and labels
- Exposure to the elements (i.e. sun damage, wind, water/moisture) or discoloration or fading over time
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance
- **Shipping Charges, cost of removal and re-installation**

WARRANTY SPECIFICS:

CENTURY ONE-INCH AND ERA TWO-INCH ALUMINUM HORIZONTAL BLINDS:

Habitat Blinds and Shading Systems Ltd. warrants your Century One-Inch and Era Two-Inch horizontal blinds against original defects in materials or workmanship for as long as the original purchaser owns the product.

WOODSTOCK FAUXWOODS, TEXTURES VINYL HORIZONTAL BLINDS:

Habitat Blinds and Shading Systems Ltd. warrants Woodstock and Textures Horizontal Blinds products against original defects in materials or workmanship for as long as the original purchaser owns the product.

NATURE'S 2" WOOD BLINDS:

Habitat Blinds and Shading Systems Ltd. warrants Nature's 2" Wood Horizontal Blinds against original defects in materials or workmanship for as long as the original purchaser owns the product.

ECLIPSE® SHUTTERS:

Shutters are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading of the shutter frame or panel members for a period of twenty-five (25) years from the date of installation. Shutter hardware is warranted for a period of five (5) years from the date of installation.

FOOTPRINTS CELLULAR SHADES:

Habitat Blinds and Shading Systems Ltd. warrants your Footprints Cellular Shades will be free from defects due to faulty workmanship or materials for as long as the original purchaser owns the product.

SEASONS PLEATED SHADES:

Habitat Blinds and Shading Systems Ltd. warrants Seasons Pleated Shades will be free from defects in materials and workmanship for as long as the original purchaser owns the product.

IMPRESSIONS DESIGNER SHADES:

Habitat Blinds and Shading Systems Ltd. warrants your Impressions Designer Shades will be free from defects due to faulty workmanship or materials for as long as the original purchaser owns the product.

OASIS, UTOPIA AND SUMMIT ROLLER SHADES:

Habitat Blinds and Shading Systems Ltd. warrants all Oasis, Utopia and Summit Roller Shade products installed in interior applications against original defects in materials or workmanship for as long as the original purchaser owns the product. **Exterior installed product is not warranted.**

SONOMA SOFT SHADINGS:

Habitat Blinds and Shading Systems Ltd. warrants that your Sonoma Soft Shadings will be free from defects due to faulty workmanship or materials for as long as the original purchaser owns the product.

REVOLVE TRANSITIONAL SHADES:

Habitat Blinds and Shading Systems Ltd. warrants your Revolve Transitional Shades against defects in materials and workmanship for as long as the original purchaser owns the product.

LANDSCAPES VERTICAL BLINDS:

Habitat Blinds and Shading Systems Ltd. warrants forever the headrail and working components of Habitat Vertical blinds against defects in workmanship or materials. Fabric vanes are warranted for three (3) years against fraying, bowing, twisting or shrinking. PVC vanes, three (3) years against bowing, twisting or shrinking. Fabric vanes must be installed at least 4" above or 3" in front (open position) of any electrical heater(s). PVC vanes must be installed at least 10" above or 4" in front (open position) of any electrical heater(s). Normal forced air heating does not affect vanes providing ejected air from heat source is less than 90°F or 32.2°C. This warranty applies only to manually operated Habitat vertical blinds installed in residential dwellings as window blinds and only in the window for which they were purchased.

HABITOUCH AUTOMATION SYSTEMS:

HabiTouch Automation motors are warranted against defects in materials and workmanship for a period of five (5) years from the date of installation. HabiTouch Automation controls are warranted for a period of one (1) year.

The above warranties do not apply to any Habitat product, or parts thereof which may fail due to: abuse, neglect, improper use, accident, alteration, incorrect installation for whatever reason, normal wear, colour fading due to sunlight, or effects of direct exposure to salt air.

Habitat is not responsible for transportation costs to or from the retailer or costs for measuring and installing the product. Conditions or damages caused by accidents, alterations, misuse, or failure to follow instructions for measurement, installation, cleaning or maintenance are excluded from the warranty. In addition, normal wear and tear are not covered by the warranty.

Replacement or repair will be done in our factory when returned by the original owner to an authorized Habitat dealer.

MIRAGE RETRACTABLE SCREENS:

Habitat Blinds and Shading Systems Ltd. warrants your Mirage Retractable Screens against defects in materials and workmanship for a period of 90-Days from the date of manufacture. **Screen fabric is not warranted.**

Care and Cleaning Instructions

MAINTENANCE AND CARE

CENTURY ONE-INCH AND ERA TWO-INCH ALUMINUM HORIZONTAL BLINDS:

Regular dusting with a Handi Duster is recommended. When necessary, blind can be lightly vacuumed with a brush attachment. More severe soiling can be removed by using a soft cloth and a mild detergent/water solution.

NATURE'S WOOD 2" HORIZONTAL BLINDS:

Regular dusting with a Handi Duster is recommended. When necessary, blind can be lightly vacuumed with a brush attachment. More severe soiling can be removed from painted blinds by using a soft damp cloth. Stained finished blinds can be treated with a lemon oil or other wood preservative.

WOODSTOCK 2" FAUXWOOD AND TEXTURES VINYL HORIZONTAL BLINDS:

Regular dusting with a Handi Duster is recommended. When necessary, blind can be lightly vacuumed with a brush attachment. More severe soiling can be removed by using a soft damp cloth.

FOOTPRINTS CELLULAR SHADES:

Footprints Cellular shades are easy to keep looking fresh and new for years. Regular dusting with a Handi Duster is recommended. When necessary, fabric can be lightly vacuumed with a brush attachment. If your cellular shade becomes soiled with topical dirt (i.e., dirt that is resting on the surface of the fabric), we recommend that the shade be spot cleaned using a soft rag or sponge, a mild detergent and warm water. Extra care should be used when cleaning Footprints Blackout and Room Darkening fabric as the fabric could be permanently creased. When it is necessary to clean the entire shade, the shade should be removed from the window and immersed in a tub filled with warm water and a mild detergent ensuring the headrail does not get wet. Gently spot clean with a soft rag or sponge. Do not rub fabric. Rinse the shade with clean water. Close the shade and tilt to allow excess water to drain. Reinstall the shade, lower it and allow to dry.

SEASONS PLEATED SHADES:

The following cleaning instructions have been developed for the fabrics used in Seasons Pleated Shades. Remove the pleated shade from its window, open the shade and lay it out on a clean, flat surface, such as a table or countertop. If the shade is dusty, simply vacuum over it using an upholstery attachment. For cleaning fingerprints or soiled spots on pleated shades, we recommend using an aerosol spray foam upholstery or fabric cleaner, such as Woolite® or ScotchGard® upholstery cleaners. Do not use strong detergents or spot removers. Spray the foam cleaner over the entire areas to be cleaned. Immediately scrub the area with a clean damp sponge (back and forth gently in the direction parallel to the pleats in the fabric) until the stains are removed. If necessary, the entire shade may be cleaned in this fashion. Be careful not to crush or wrinkle the fabric. Remove the excess water from the fabric by patting with a clean, dry towel. Hang the shade up when completely dry. Frequent cleaning may tend to remove the fullness and body of the pleated fabric.

OASIS, UTOPIA, IMPRESSIONS AND SUMMIT ROLLER SHADES

Regular dusting with a Handi Duster is recommended. When necessary, shade can be lightly vacuumed with a brush attachment. More severe soiling can be removed by using a soft cloth and a mild detergent/water solution.

REVOLVE TRANSITIONAL SHADES

Regular dusting with a Handi Duster is recommended. When necessary, shade can be lightly vacuumed with a brush attachment.

SONOMA SOFT SHADINGS

Regular dusting with a Handi Duster is recommended. Bugs or dust inside fabric can be removed using a hair dryer at cool setting. When necessary, remove the shade from its window, open it, lay it out on a clean, flat surface, such as a table or countertop and vacuum over it using the upholstery attachment. Room Darkening fabrics may be susceptible to wrinkling. Be careful not to saturate fabric while steaming. Due to the difference in ultrasonic cleaning operators, we cannot recommend this method of cleaning. Do not use detergents or spot removers. Dry cleaning is not recommended. Sonoma fabric is delicate and needs to be treated with care.

LANDSCAPES VERTICAL BLINDS:

Because of their nature, dust does not collect on vertical blinds as on other window coverings.

PVC Louvers: Stains and finger marks can be wiped away with a mild solution of vinegar and water, or with a mild soap and water.

Fabric Louvers: Fabric louvers are wipeable, NOT SCRUBBABLE with the above solutions. Stains cannot be cleaned. Any stains to the base material are not removable, but this is rare due to the vinyl coating used on most fabrics. Excessive water will cause permanent damage and is not covered by warranty. Small dirt marks can sometimes be 'lifted' from the fabric using masking tape in the same fashion as removing lint from a coat. PLEASE NOTE: As the results of commercial cleaning cannot be controlled by Habitat, our warranty does not apply to any products commercially cleaned. The risk must be assumed by the customer and/or the cleaning contractor.

ECLIPSE® SHUTTERS:

Regular dusting with a Handi Duster is recommended. When necessary, shutters can be lightly vacuumed with a brush attachment. More severe soiling can be removed from louvers by using a soft damp cloth with a diluted mild soap mixture.

Child and Pet Safety



DEDICATED TO SAFETY

At Habitat Blinds and Shading Systems, dedication to child safety serves as the inspiration behind the development of new and improved technologies. We are always working to enhance the safety of our products and to educate our consumers on the importance of child safety. One of our top priorities has been designing products that not only beautify your windows and home decor, but also incorporate features for enhanced child and pet safety.

SAFETY EDUCATION - THE BEST SYSTEM OF ALL

The valuable safety systems Habitat Blinds and Shading Systems offers are second nature to dealers but are sometimes unknown or not clearly understood by consumers. Helping your customers understand the safety features available on our products is an important part of the selling process.

As a Habitat Blinds and Shading Systems dealer, it is critical that you follow the Habitat Blinds and Shading Systems guidelines on the use of

our child safety devices. Make sure to discuss this topic with the homeowner at the point of sale and also at the time of installation. Blind safety practices should never be taken for granted.

There are two primary steps you can take with customers to help instill the importance of child safety in window coverings. Reviewing these items may seem like common sense, but it is a value-added service to your customers.

1. Educate customers on reducing potential risks. Remember to discuss topics such as exposed window covering cords, placing cribs or beds away from windows and even the dangers of the window itself.

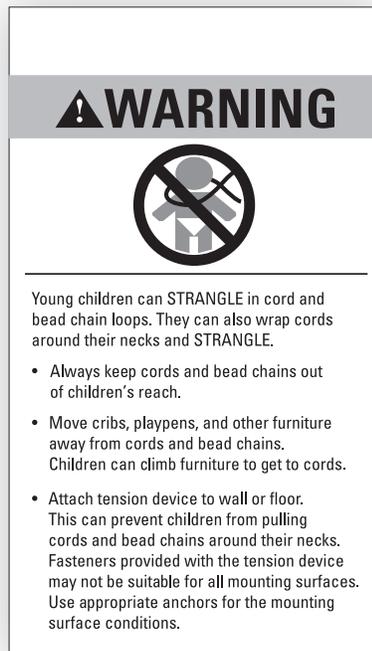
2. Promote Habitat Blinds and Shading Systems safety innovations to customers. Walk your customers through our many safety innovations so they will have the necessary information to make smart safety decisions.

UNIVERSAL CORD TENSIONER DEVICE

All Habitat Blinds and Shading Systems products with continuous cord loops or beaded cord loops also include a cord tensioner for safer operation. In accordance with the revised National Standard for Safety of Corded Window Covering Products, the cord tensioner requires correct mounting for the product to operate properly. The cord tensioner should not be modified in any way.

IMPORTANT: FAILING TO INSTALL, MODIFY OR ALTER THE CORD TENSIONER DEVICE VOIDS WARRANTY.

HabiTouch Automation Systems - most Habitat blinds and shades can be motorized offering convenience and peace of mind with the elimination of cords.



Warning Labels save lives.

Do your part to communicate the dangers and hazards of blind cords and chains and 'Make It Safe'.

Note: Removal of product production Safety Labels voids warranty.