



# VINYL DECKING

## DekSmart Vinyl Decking Warranty

DekSmart Products Ltd. warrants all products distributed by them to be free of defects for a period as listed below from the original date of purchase, evidenced by proof of purchase.

This pro-rated limited warranty extends to the original purchaser only and is non-transferrable. This warranty specifically excludes damage caused by negligence, alteration, accident, improper installation, abuse, misuse, vandalism and acts of God. Inspection will take place at the Owners home or at the factory, at the distributor's discretion.

A recognized installer must install DekSmart Products using materials purchased from DekSmart Products Ltd., including glues. The product must be installed onto new, unsealed plywood or new, unsealed concrete.

### Waterproofing

If during the warranty period, said product should fail to perform the waterproofing function for which it was intended, DekSmart Products Ltd. will repair, or replace with the same (or similar) colour and grade of vinyl (see 'avoidance of doubt' section).

Waterproofing membranes often require a sealant (caulking) in certain areas. These sealants require an annual inspection and maintenance as required. The distributor shall not be responsible for damages arising from any sealant areas. Waterproofing membranes also require regular cleaning and maintenance - please refer to DekSmart Vinyl Cleaning Instructions.

### Appearance

If during the warranty period said product demonstrates excessive blotchiness, or other aesthetic shortcomings over and above what would be considered as natural aging, DekSmart Products Ltd. will repair, or replace said product with the same (or similar) colour and grade of vinyl (see 'avoidance of doubt section').

### Avoidance of Doubt

For the avoidance of doubt, DekSmart's responsibilities under this Warranty are as follows:

- a) If the problem occurs and is reported in writing to DekSmart Products within two (2) years of the installation date, the affected portion of the membrane (at DekSmart Products Ltd. discretion) will be replaced at DekSmart Products Ltd. expense.
- b) If the problem occurs and is reported in writing to DekSmart Products Ltd. after two (2) years and within five (5) or fifteen (15) years (as applicable) of the installation date, DekSmart Products Ltd. shall provide materials only for replacement and the customer will be responsible for the installation labour.

	<u>Waterproofing</u>	<u>Appearance</u>
DekSmart 'Excel' Vinyl Decking:	5 years	5 years
DekSmart 'Ultra RoofDek' Vinyl Decking:	15 years	5 years
DekSmart 'Smoothback' Vinyl Decking:	15 years	5 years

**The installer is an independent contractor and not an agent of DekSmart Products Ltd.** DekSmart Products Ltd. warrants only the vinyl itself. In the event of an installation related warranty issue, all required repairs are to be facilitated by the installer or installation company. This would include, but not limited to, the seaming and sealing of the product and use of the appropriate thickness of vinyl for specific applications.

All claims under this warranty must be in writing and directed to DekSmart Products Ltd., 380 Cherry Avenue, Penticton, B.C. V2A 3L7. Claims must include name, address, telephone number, and a brief description of the problem. A photograph of the defect should also be included. No agent, dealer, salesman or other person is authorized to change or modify this warranty and such changes will not be recognized by the distributor. This warranty herein sets forth the entire liability of and the exclusive remedy against the distributor. It shall not be liable for any other charges or incidental or consequential costs or damages incurred by the purchaser by reason of the occurrence of defects against which this warranty is made. This warranty hereby made is intended to be in lieu of any and all warranties expressed or implied or the merchantability or otherwise and no other warranties are made or implied.

Installation Company: Nu-Vue Exteriors Ltd.

Company's Address/Telephone: 7 - 1121 12th St, Kamloops, BC V2B 8A7 / 250-376-1632

Date of Installation: Feb 14, 2022 Product Installed: Deksmart Ultra Series Prestige Brown

Home Owner's Name: A&T Project Developments

Site Address: 5050 Valley Dr, Sun Peaks, BC

Signature - Company Rep.: \_\_\_\_\_ Date: May 16, 2022

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# DekSmart Vinyl Decking Care & Cleaning Instructions

## Sundeck Inspection

The only regular maintenance of your DekSmart Vinyl deck other than general cleaning is an annual inspection. This includes 2 major steps:

- Check all areas where sealants have been applied to areas where the decking membrane is in junction with the building, posts, columns, vents and drains. Often the areas where this sealant is applied will expand/contract, shrink or shift causing the sealant to crack, thereby breaking the seal.
- Check all seams to make sure there are no openings. Although unusual, seams can open allowing water to penetrate the vinyl deck. When discovered early, repairing seams is an easy repair.

Contact your DekSmart vinyl installer if repairs must be made.

## General Cleaning

Your DekSmart vinyl deck should be cleaned a minimum of four times per year. More often if acid rain or airborne pollution are a problem in your area. A general cleaning of your deck surface consists of some warm soapy water and a stiff broom. Scrub the deck in a circular motion to loosen off any dirt, then spray the deck clean with a standard garden hose. For tough stains please consult these cleaning recommendations:

<u>Steps</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>Steps</u>	<u>1</u>	<u>2</u>	<u>3</u>
Chewing Gum	D	A	B	Rust	F	A	
Motor Oil	B			Spray Paint	B	E	
Mildew or Wet Leaves	C	A	B	Shoe Polish	D	B	E
Oil Base Paint (dried)	D	A	B	Oil Base Paint (fresh)	D	B	E
Tar/Asphalt	D	B	E	Lipstick	A	B	
Latex Paint	A	B	E	Crayon	D	B	
Ketchup	A	B		Grease	D	B	E
Ballpoint Ink	A	B	E	Household Soil	A	B	
Permanent Marker	B	C	E	Coffee, Tea, Chocolate	B		
Cedar	B			Urethane Caulking	D	G	A

- A: Diluted soapy water, soft brush/water rinse/dry  
B: *Fantastik* spray cleaner or *Cascade* powdered dishwasher detergent/diluted (only a few minutes) water rinse/dry  
C: One (1) tablespoon vinegar to one (1) quart water/water rinse/dry  
D: Wipe or scrape off excess (chill gum with ice)  
E: Follow instructions of staining agent manufacturer  
F: Apply Naval Jelly/water rinse/dry  
G: Rub on citrus based hand cleaner, wait 3 to 5 minutes/ water rinse/dry

## Notes

1. Always test an unseen area of vinyl before cleaning stain.
2. All cleaning methods should be followed by a thorough rinse of water.
3. Avoid applying cleaners in direct hot sunshine.
4. Certain household cleaners, powdered abrasives, steel wool and industrial cleaners can cause damage and discolouration and are not recommended. These products will remove the top coat, UV inhibitors and printed pattern, thus damaging the sundeck.
5. Please be aware that some products such as suntan lotion and some permanent marker inks contain dyes that can cause permanent staining.