



# MILLWORK



## **LIMITED PRODUCT WARRANTY (rev.11-21)**

- Excel Industries warrants its hardware & case construction (*excluding doors & finish*) for a period of five (5) years to the original purchaser.
- Excel Industries warrants cabinet door finish &/or door delamination for a period of one (1) year to the original purchaser. Some restrictions may apply.
- This warranty does not apply in the case of normal wear and tear, misuse, abuse and ***exposure to extreme temperature or humidity.***
- This warranty applies only to cabinets and related products manufactured by Excel Industries and approved for regional & climatic applications. Any part found to be defective under normal use will be replaced by Excel Industries during the warranty period.
- This warranty does not include reimbursements for shipping or installation costs.
- Regional climatic conditions may cause cabinet doors to warp. In most cases this will correct itself after going through a complete heating cycle.
- This warranty constitutes the total warranty, all obligations and liabilities of Excel Industries.

## **COLOUR, GRAIN & PAINTED DISCLAIMER**

- Wood species have a variety of colours and grain patterns. Both climate and soil conditions can affect grain development and colour. These variations give the wood the character and beauty we appreciate. Samples may appear somewhat different from the product you receive.
- Exposure to light will age and blend the colour tones of the wood. This process is accelerated with most soft wood species (Pine, Fir, etc) and is also quite evident in Cherry.
- Painted Doors & cabinets may have visible cracking around the joint areas and this is normal for a painted / jointed product & is not covered under this warranty.
- Defective finishes must be inspected by an authorized representative of Excel Industries. Excel Industries reserves the option of refinishing or replacing any such defect.

## **PLASTIC LAMINATE, GRANITE, QUARTZ & OTHER SURFACES**

- Plastic Laminate & Granite materials carry a one (1) Year warranty against cracking and delaminating.
- Quartz materials are covered under their brand name warranties (ie:Ceasarstone, Cambria,etc)
- This warranty does not apply in the case of normal wear and tear, misuse, abuse and exposure to extreme temperature or humidity.
- This warranty does not include reimbursements for shipping or installation costs.

## **SPECIAL NOTE**

- ***Excel Industries will not be responsible if unforeseen circumstances occur to the finished products after installation. The customer is responsible to ensure that material installed will be protected from any possible scratching, cracking and staining throughout the duration of said project.***

CLIENT: \_\_\_\_\_ DATE \_\_\_\_\_

EXCEL TEAM MEMBER: \_\_\_\_\_



**INDUSTRIES LTD.**

· KITCHEN CABINETS · VANITIES · COMMERCIAL MILLWORK ·  
670 KINGSTON AVENUE, KAMLOOPS, BC V2B 2C8 · BUS. 250-376-8711 · FAX. 250-376-4511  
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## CARE AND CLEANING GUIDE

### WOOD CABINET SURFACES

As with all wood products, avoid excessive moisture. Excel cabinetry is designed for use inside the home or other buildings and is not intended for outdoor applications. Once your cabinets have been installed, wipe down all exteriors with a damp cloth to remove dust. Complete a small area at a time and wipe dry. The extended use of wax polish can result in a wax film buildup, while the use of silicone polishes can harm the cabinet's finish.

### CLEANING AGENTS

Avoid spray-type polishes containing petroleum solvents, as they are flammable and toxic if swallowed. Use a damp cloth when cleaning normal household spills. After wiping thoroughly, dry the surface with a lint-free cotton cloth. For stubborn stains, it may be necessary to use a mild detergent with warm water. Always dry the surface immediately. Never use abrasive cleaners, scouring pads or powdered cleansers. Do not allow oven cleaner to touch any part of the cabinet.

***NOTE: Do not use a dishcloth to wipe your cabinet exterior, since it may contain remnants of grease or detergents.***

### EVERYDAY CARE

It is important to wipe up spills and watermarks as they occur. Give special attention to areas around the sink and dishwasher. Avoid draping damp or wet dishtowels over the door or the sink base cabinet. Over time, this moisture can cause permanent water damage to the door. A convenient, out-of-the-way sliding towel rack can be purchased from Excel.

### CARE AND CLEANING OF HARDWARE

Periodically, use mild soap and warm water to clean door/drawer knobs or pulls. Thoroughly dry all hardware joints and surfaces and the surrounding area with a clean, soft cloth. Buff hardware with a clean, dry cloth. Lubrication of hinges is not necessary; however, hinges can be cleaned or dusted using cotton-tipped swabs.

***Caution: Many brass and silver polishes contain harsh chemicals, which can damage the hardware's surface. These polishes or cleaners are NOT recommended.***



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### MELAMINE AND THERMO FOIL SURFACES

Excel's exterior and interior melamine and thermo foil panels are extremely durable and designed to give you years of beauty and trouble-free service.

They can be cleaned with most non-abrasive household cleaners (ex: Fantastic). However, agents containing acetone, acetate or ethyl alcohol should not be used. Harsh solvents and/or abrasives such as turpentine may break down bonds on edge banding and should also be avoided. Ammonia cleaners should be diluted. Certain waxes may lead to discolouration and are not recommended.

If a damp cloth does not sufficiently clean an area, a non-detergent, non-abrasive household cleaner (such as Fantastic) is recommended.

### AVOID EXCESSIVE HEAT

Self-cleaning ovens, toasters & coffee makers generate intense heat & steam during everyday use. Since the integrity of the appliance seal or gasket may be compromised during installation or with age. Excel recommends the removal of doors and/or drawers from cabinets adjacent to, or directly above an appliance during a cleaning cycle. When using a toaster or coffee maker, **move the appliance away from the underside** of the cabinetry. This will help prevent possible damage to the finish or surface of these cabinets.

## CARE AND CLEANING OF COUNTERTOPS

### PLASTIC LAMINATE SURFACES

Plastic laminate countertops can be cleaned with mild soap & water and other non-abrasive household cleaners, such as "**Fantastic.**"

### SOLID SURFACE

Most solid surface countertops or **edges** are made with a solid colour **acrylic** product. This allows for "Scotch Brite" sanding of light scratches or marks. "Fantastic" spray & wipe cleaner can be used for everyday cleaning. For heavier scratches or marks, a professional buffing/sanding would be required (Ask Excel for Details/Costing)

### NATURAL STONE SURFACES (GRANITE, MARBLE)

Any ready to use **Stone Spray Cleaner** is recommended.