



# MECHANICAL



LaBounty Plumbing and Heating Fixture Warranty outline. LaBounty Plumbing & Heating Ltd provides Labour warranty for one year following home owner occupancy.

Fixtures provided each have their own manufacturer's warranty listed below

### **Kindred QDUA 1831/8 U/M Kitchen Sink**

#### **KINDRED BRANDED PRODUCT**

Effective September 1, 2022

In the United States, Canada and Latin America, Franke warrants the Kindred products from manufacturing defects in material and workmanship when purchased from Franke or a Franke/Kindred Authorized Retailer pursuant to product-specific warranties detailed herein (each, a "Warranty" and collectively, the "Warranties"). The products must be properly installed, per company's installations instructions, in its original installation, and used in normal indoor residential kitchen applications. Any products or components which have been modified or altered, from its original intended condition will void the warranty. The Franke Warranties for Kindred branded products are limited to the original purchaser and are non-transferrable. These Warranties do not include products purchased from non-Authorized Retailers, products that are obsolete or discontinued, or products that were previous display models. All issues with installed products are considered warranty claims and not subject to the Return Policy. Franke reserves the right to inspect any Kindred product reported to be defective and the original installation prior to providing a replacement product and/or component. All decisions are final. In no situation shall the liability of Franke exceed the amount of the original purchase price. The Warranties do not cover, and Franke shall not be liable for, any damage to products or components resulting from misuse or abuse, accidental damages, normal wear such as scuffs, scratches or finish reduction/fading; improper installation, abnormal usage, negligence, damage caused by improper maintenance or cleaning. Damage caused by impurities, corrosive chemicals or acts beyond Franke's control are not covered by any Warranty.

Kindred product replacements do not include transportation, shipping, diagnosis, labor, installation, removal, disposal for any products or liability for project delays. Product replacements are not guaranteed to be exact replacements. The owner of a product is liable for any transportation and re-installation costs related to any warranty for such product. If the original product is not available at the time of the warranty claim, at Franke's option, the product replacements will be of similar size, material, and value. Any products or components which have been modified or altered, from its original intended condition will void the warranty.

The Warranties do not allow recovery of incidental or consequential damages such as loss of use, delay, property damage or other consequential damage, and Franke accepts no liability for such damages. Each Warranty is limited to the conditions set forth herein and to the applicable warranty period specified herein and is exclusive. EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, FRANKE MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE PRODUCTS, INCLUDING, BUT NOT LIMITED TO, (1) ANY WARRANTY OF MERCHANTABILITY, (2) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, (3) WARRANTY OF TITLE, OR (4) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE. LEGAL DISCLAIMER PLEASE READ CAREFULLY. Franke Home Solutions North America, LLC/Franke Kindred Canada Limited provides the above information to you as a public service to our customers. By accessing and using this information, you agree to the following and to comply with all applicable laws. If you do not agree with these terms and conditions, do not use this information. While we try to keep the information current, changes may have occurred since its creation. Contact your Regional Manager or Customer Service to verify information regarding Franke Home Solutions North America, LLC/Franke Kindred Canada programs and their use by you.

Kindred Residential Stainless and Granite Sink Limited Lifetime Warranty:

Franke warrants that each Kindred sink will be free from manufacturing defects in material and workmanship for the lifetime of the sink when used in standard residential indoor applications. The warranty covers sinks installed in its original installation per Franke/Kindred installation instructions in residential applications using conventional or solid surface countertop..

## **DELTA PRODUCTS**

BL-DST Delta ESSA Matte Black Kitchen faucet

T14434-SS Delta Wynne Monitor 14 Series T/S Trim Stainless Tub/Shower trim

534LF-SS Delta Wynne Single handle lav faucet

T14234-SS Delta shower trim

And all Delta rough in valves

## **LIMITED WARRANTY ON DELTA® FAUCETS** Parts and Finish

All parts (other than electronic parts and batteries) and finishes of Delta® faucets purchased from authorized Delta sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet was first installed. For commercial purchasers, (a) the warranty period is ten (10) years for multi-family residential applications and (b) five (5) years for all other commercial applications, in each case from the date of original purchase. For purposes of this warranty, the term "multi-family residential application" refers to the purchase of the faucet from an

authorized Delta seller by a purchaser who owns but does not live in the residential dwelling in which the faucet is initially installed, such as in a rented or leased single unit or multi-unit detached home (duplex or townhome), or a condominium, apartment building or community living center. The following installations are not considered multi-family residential applications, are excluded from the 10-year warranty and are subject to the 5-year warranty: industrial, institutional or other business premises, such as a dormitory, hospitality premises (hotel, motel or extended stay location), airport, educational facility, long- or short-term healthcare facility (hospital, rehabilitation center, nursing, assisted or staged-care living unit), public space or common area.

### Parts and Finish for Delta® Recertified Faucets

Delta Faucet Company offers for sale on [deltafaucet.com](http://deltafaucet.com) Delta® Recertified faucets. All parts (other than electronic parts and batteries) and finishes of these Delta® Recertified faucets are warranted to the original consumer purchaser to be free from defects in material and workmanship for ten (10) years from the date of original purchase. For commercial purchasers, the warranty period is one (1) year from the date of original purchase.

### Electronic Parts

Electronic parts (other than batteries), if any, of Delta® faucets purchased from [deltafaucet.com](http://deltafaucet.com) or authorized Delta sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date of original purchase or, for commercial purchasers, for one (1) year from the date of original purchase. No warranty is provided on batteries.

### What We Will Do (Delta)

Delta Faucet Company will repair or replace, free of charge, during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Delta Faucet Company may elect to refund the purchase price in exchange for the return of the product. **These are your exclusive remedies.**

### What Is Not Covered

Because Delta Faucet Company is unable to control the quality of Delta products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover Delta products purchased from unauthorized sellers. Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this

warranty. Delta Faucet Company shall not be liable for any damage to the faucet resulting from reasonable wear and tear, outdoor use, misuse (including use of the product for an unintended application), freezing water, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Delta Faucet Company recommends using a professional plumber for all installation and repair of faucets. We also recommend that you use only genuine Delta® replacement parts.

What You Must Do To Obtain Warranty Service or Replacement PartsA warranty claim may be made and replacement parts may be obtained by calling 1-800-345-DELTA(3358) or by contacting us by mail or online as follows (please include your model number and date of original purchase):

**In Canada:**

Masco Canada Limited, Plumbing Group  
Technical Service Centre  
350 South Edgeware Road  
St. Thomas, Ontario, Canada N5P 4L1  
Attention: Customer Service  
[www.deltafaucet.ca/service-parts/contact-us](http://www.deltafaucet.ca/service-parts/contact-us)

## **Hytech tubs and showers Five-Year Limited Warranty**

All acrylic and gelcoat products manufactured by Hytec are covered by a limited 5-year warranty from the date of sale to the original owner. This warranty does not cover materials and component parts manufactured by others (such as pumps, jets, pipes and fittings), which are subject to warranties offered by their original manufacturers. Hytec warrants to the purchaser of each Hytec product that such product will at time of sale be free from defect in material and workmanship, and that Hytec will, at its option, repair the original unit or supply an equivalent unit in exchange, such exchange to be F.O.B. at Hytec warehouse.

Hytec shall not be responsible for any expense of removal, transportation or installation of any original or exchange unit. Under no circumstances will Hytec assume liability for consequential damages or labour charges resulting therefrom. This warranty is non-transferable and shall be voided if the unit is removed from its place of initial installation, or is not installed in accordance with the manufacturer's instructions. Further, this warranty does not apply if the unit has been subjected to accident, abuse, misuse, damage caused by flood, fire or act of God, or if the unit or the plumbing fixtures used in connection with it are not installed in compliance with local codes and ordinances. Any modifications or alterations to a unit, without prior authorization from Hytec, will void all warranties. This Includes the installation of steam generators. HYTEC'S LIMITED WARRANTY OBLIGATIONS ARE EXPRESSLY LIMITED TO THOSE SET FORTH HEREIN, AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. THE LIABILITY OF HYTEC TO THE BUYER WITH RESPECT TO THE SALE OF A UNIT SHALL BE LIMITED TO REPAIR OR REPLACEMENT AS PROVIDED HEREIN TO A MAXIMUM OF THE PURCHASE

PRICE OF THE RELEVANT UNIT AND DOES NOT INCLUDE ANY COST OF REMOVAL OR REINSTALLATION OR CONSEQUENTIAL DAMAGES OF ANY KIND.

To obtain warranty service, contact by calling (800) 871-8311 or (250) 546-3067, or by e-mail at [hytec.customer.service@kohler.com](mailto:hytec.customer.service@kohler.com), or by writing Hytec, Attention: Customer Service. Address: 4150 Spallumcheen Dr., Armstrong, B.C. V0E 1B6. Please provide all pertinent information regarding your claim, including a complete description of the problem, the model and serial numbers of the product, and the purchase date. Also, include a copy of your original invoice.

### **Acritec Lav sinks**

ACRI-TEC INDUSTRIES CORPORATION WARRANTY ACRYLIC KITCHEN SINKS, VANITY BASINS, LAUNDRY TUBS, BAR SINKS Acri-Tec will replace to the original owner any acrylic sink proven to have a manufacturing defect within one year of date of purchase, provided the sink has been installed properly, used and cared for as recommended below, and not damaged by abuse or misuse. Replacement costs exclude any installation, labour, transportation or other incidental costs. Acri-Tec reserves the right to inspect the installation before replacement of the sink, and the owner must provide proof of purchase. Under no circumstances shall Acri-Tec be responsible for any consequential or other damages of any nature whatsoever. The warranty does not cover damage which can be repaired

### **Maax shower door**

MAAX warrants shower doors to be free from defects in workmanship and materials under normal use and service for a period of ten (10) years\* from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer. Shower door sealing materials and gaskets are not covered by this warranty.

### Warranty Service

In order to obtain service provided under this warranty during regular business hours, either contact the dealer or distributor who sold the unit, or contact MAAX directly. MAAX will provide the warranty service described above when the following conditions have been met:

(1) the failure is of the nature or type covered by the warranty;



- (2) the user has informed an authorized MAAX Agent or Warranty Service Department representative, of the nature of the problem during the warranty period;
- (3) conclusive evidence (e.g., serial number or proof of purchase) has been provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; and
- (4) an authorized independent service person or company representative has been permitted to inspect the product during regular business hours within a reasonable time after the user reported the problem.

MAAX's warranty obligation shall be discharged upon tender of replacement or repair. The purchaser's refusal to accept the tender terminates MAAX's warranty obligation. Any product replaced or repaired during the warranty period will be covered during the remaining period of the original warranty.

### **Caroma Toilets**

Warranty TWO-YEAR LIMITED WARRANTY PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS CAROMA plumbing products are warranted to be free of defects in material and workmanship for two years after their initial purchase. This limited warranty applies only to the original purchaser and installation of these products. In the event of a limited warranty claim, proof of purchase from an authorized reseller will be required – save sales receipt. Sustainable Solutions International (SSI) will, at its election, repair, replace or make appropriate adjustment where our inspection discloses any such defects occurring in normal usage within two (2) years after purchase. SSI is not responsible for labor costs including but not limited to removal or installation costs or shipping costs. Warranty parts may be picked up at SSI offices and warehouses. Use of in-tank toilet cleaners will void the warranty. This limited warranty is void if the product has been moved from its initial place of installation; if it was not installed in accordance with SSI's instructions; or if it has been used or modified in a manner inconsistent with the product as shipped by SSI or adapted for a purpose for which it was not designed or for improper use, abuse or neglect of or accidental damage to the product. Standard product maintenance such as periodic seal replacement is not considered a defect and is the responsibility of the purchaser. This limited warranty does not cover deterioration caused by normal wear and tear. CARE OF VITREOUS CHINA: To preserve the glazed surface, all Caroma vitreous china products should be cleaned only with mild household detergents or warm soapy water. Use of any abrasive cleaners in the tank or bowl can damage the glazing and will void the limited warranty. Damage to the finish or performance of any components caused by the use of cleaning solvents/chemicals or improper cleaning methods, (including in-tank bowl cleaners) will also void all warranties. SSI shall not be responsible or liable for any failure or damage to its toilet tank trim, internal fittings or china products caused by the use of chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from

public water supplies. **WARRANTY CONTACT INFO** For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect and a copy of the sales receipt) be sent to the following address: SSI Sustainable Solutions International 8395 Riverbend Court Burnaby BC. V3N 5E7 Attention: Warranty Request Toll Free Telephone: 1-800-460-7019 Implied warranties including that of merchantability and fitness for a particular purpose are expressly limited in duration to the duration of this warranty. SSI and/or seller disclaim any liability for special, incidental or consequential damages. SSI shall not be liable for any loss, damage, expense or inconvenience of any kind incurred, sustained or suffered by any purchaser as a result of any defect or default in the Caroma product to which this warranty relates. Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

## **Canplas Shower drain 332042 Limited Lifetime Warranty**

Effective March 16, 2020, Canplas Industries Ltd. (“**Manufacturer**”) guarantees to the original purchaser (“**Purchaser**”) or to a subsequent owner of the Endura Grease Management Products manufactured by the Manufacturer (“**Products**”) that Manufacturer will, at its discretion, replace, refund or repair any such Products that were purchased after the effective date and that are defective in materials or workmanship, subject to the limitations detailed herein.

THIS EXPRESS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, WHETHER EXPRESSED, IMPLIED OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS EXPRESS WARRANTY SPECIFICALLY EXCLUDES INSTALLATION AND/OR REPAIR COSTS, INCLUDING LABOUR.

The Products have a Limited Lifetime Warranty (the “**Warranty**”) against defects in workmanship and materials from the date of purchase of the Products for the lifetime of the plumbing system in which the Products are originally installed. Within ten (10) days of discovery of an alleged defect, the Purchaser or the subsequent owner must notify the Manufacturer and promptly return the Product believed to be defective to the Manufacturer facility located at 31 Patterson Road, Barrie, Ontario, Canada L4N 3V9 with freight prepaid. At Manufacturers’ sole discretion, an on-site inspection may be arranged.

### **Warranty and Liability Limitations**

This Warranty applies provided that: (i) within 90 days from the date of purchase, Manufacturer has received from the Purchaser or from the subsequent owner a proof of purchase of the Product and a duly completed Warranty Registration Card. The Warranty Registration Card is reproduced below and can also be found included with

the Products or on Manufacturer's website; (ii) the Products have been installed and used in strict compliance with Manufacturer's written instructions as published and updated from time to time by Manufacturer, with the state of the art industry standards and practices, with all local codes and standards as well as with all applicable laws and regulations; (iii) the Products have passed all of the installation tests referred to in the Manufacturer's written instructions as published and updated from time to time by Manufacturer; (iv) the Products were installed by a licensed plumber and (v) the Products were not modified, repaired or altered without Manufacturer's authorization or do not show any evidence of disassembly or tampering.

ANY LIABILITY IN RESPECT TO THE PRODUCTS IS STRICTLY LIMITED TO THE REFUND, REPAIR OR REPLACEMENT OF THE PRODUCT AND THERE SHALL NOT, IN ANY EVENT, BE ANY LIABILITY FOR ANY LABOUR CHARGES (INCLUDING THOSE REQUIRED FOR FIELD REPAIR, REPLACEMENT OR REMOVAL OF THE PRODUCTS) OR DAMAGES INCLUDING, WITHOUT LIMITATION, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES.

In addition, and without limiting the generality of the foregoing, there shall be no Warranty or Liability for damages or defects relating to or resulting from:

1. misuse (e.g. by running a pressure test) or abuse;
2. the Products having been used in more than one installation, installed in improper applications or in a place susceptible to damages from traffic exceeding intended loads per lid load rating specified in Manufacturer's written instructions as published and updated from time to time by Manufacturer;
3. normal wear and tear, discoloration, UV degradation, extreme temperature or pH levels, freeze-related damage;
4. acts of nature (e.g. fire, hail, hurricane, etc.), incidents (e.g. building settling, structural failures of walls or foundations) or accidents;
5. improper or faulty installation, storage, handling or maintenance;
6. failure to properly care for and maintain the Products or the plumbing system where the Products are installed;
7. failure to abide by Manufacturer's warnings, safety instructions, or other precautionary guidelines;
8. any other cause outside the control of Manufacturer.

Manufacturer reserves the right to discontinue or modify any of its Products at its absolute discretion, and shall not be liable as a result of such discontinuation or modification. Manufacturer shall not be liable in the event that replacement Products vary in color in comparison to the original Product or as a result of normal weathering.

## **OS&B waste and overflowWarranty**

OS&B® products are warranted for 5 years, from date of purchase, against workmanship and/or material defects only. Exception: Flex Connectors are warranted for 1 year, from date of purchase, against workmanship and/or material defects only. OS&B® is not responsible for any labour incurred to replace or repair product.